

# Children, Youth & Families Addiction and Mental Health – Edmonton Zone Community Clinics & Crisis Services

## **General Information**

Children, Youth & Families – Addiction and Mental Health provides a wide range of publicly-funded mental health services and support for children and youth (5-17 years of age) and their families, residing within Edmonton and area (and areas extending to central and northern Alberta).

Treatment services are generally provided by a multidisciplinary team of health care providers. Our services are goal-focused. We aim to provide the right service at the right time for the right length.

# **Phone Numbers**

780.407.1000
780.342.2700
780.342.6850
780.342.2388
780.986.2660
780.342.2620
780.342.3373
780.342.1370
780.342.1410

#### **Intake Services**

Intake Services: Phone: 780.342.4415 Fax: 780.408.8776

Intake Services provide a single point of access to children's addiction and mental health services within the Edmonton zone. Anyone can refer:

- ✓ Parent or Youth
- √ Family Physician
- ✓ Community & Other Agencies

When a referral is received, a telephone-screening interview is conducted by an Addiction and Mental Health Therapist. Based on the information received and the availability of other community resources, a decision will be made regarding the appropriate service.

# **Youth Addiction Services**

Youth Addiction Services Edmonton (YASE) 780.408.8783 #300, 11634 142 Street, Edmonton AB

Rutherford Mental Health Clinic 780.342.6850 #202, 11153 Ellerslie Rd, Edmonton AB



October 2023

## Walk-In Services

**Walk-In Service** is available to children/youth aged 5-17. This service offers a 50-minute, solution-focused, single therapy session on a first-come, first-serve basis with a focus on exploring a specific issue and possible solutions. Parent/Caregiver attendance is preferred to support the child/youth. Families can call ahead to determine wait times.

#### **Locations and Hours:**

- Northgate Mental Health Clinic: 780.342.2700; #2020, 9499 137 Ave, Edmonton, AB Monday to Friday 12:30 p.m. – 4:00 p.m. (last appointment at 4:00 p.m.)
- Rutherford Mental Health Clinic: 780.342.6850; #202, 11153 Ellerslie Rd, Edmonton, AB Monday to Friday 12:30 p.m. – 4:00 p.m. (last appointment at 4:00 p.m.)
- St. Albert Mental Health Clinic: 780.342.1410; 30 Sir Winston Churchill Avenue, St. Albert, AB Wednesdays ONLY 12:30 p.m. 4:00 p.m. (last appointment at 3:00 p.m.)
- Leduc Mental Health Clinic: 780.986.2660; 4906 49 Avenue, Leduc, AB
   Wednesdays ONLY 12:30 p.m. 4:00 p.m. (last appointment at 3:00 p.m.)

## **Crisis Services**

The **Crisis Team** offers immediate crisis support through the Crisis Line (780.407-1000) to children/youth, aged 5-17, and their care providers. The Crisis Team also provides support to professionals in the community. Therapists will determine, together with caregivers, if additional services are required at the time of the crisis call. Available 7 days a week 8:00 a.m. – 11:30 p.m.

#### **Emergency Department Resources:**

- Stollery Emergency Department Physicians have access to a team of mental health specialists for children/youth who have an emergency mental health concern.
- Community Hospital Emergency Department Physicians will assess, determine a treatment plan, and consult as necessary for children/youth who have an emergency mental health concern.

# **Crisis and Other Services**

**Virtual Walk-In Addiction and Mental Health Services** <u>www.mykickstand.ca/connect</u> for Albertans aged 12-25 and their Parents or Caregivers.

Kids Help Phone (24/7): 1.800.668.6868 (toll free across Canada)

or text 686868 or chat www.kidshelpphone.ca

Health Link Alberta (24/7): 811 (Health Advice and/or to locate a family physician)

Mental Health Help Line (24/7): 1.877.303.2642 (toll free within Alberta)

Addiction Help Line (24/7): 1.866.332.2322 (toll free within Alberta)

Hope for Wellness Help Line (24/7): 1.855.242.3310 (toll free across Canada)

or online chat at <a href="https://www.hopeforwellness.ca">www.hopeforwellness.ca</a>

(offers immediate help to all Indigenous peoples across Canada)